



Eye Health Centre Patient Participation Group

Patient Participation Groups (PPGs) work in partnership with their GP practices to:

- Provide feedback from patients to the practice team
- Help patients to take more responsibility for their own health
- Contribute to the continuous improvement of services and quality of care and influence decisions
- Foster improved communication between the practice and its patients and promote better understanding
- Provide practical support for the practice and help to implement change
- Instigate and participate in fundraising activities

If you are interested in finding out more about the Eye Health Centre and would like to be involved in decisions about our services contact reception for more information.



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What is the Patient Participation Group (PPG)?

The PPG is a group of patients who meet with the practice staff on a regular basis to discuss the services provided, identify any issues with the services and decide ways of making positive changes to improve services or resolve those issues.

What is the Purpose of the PPG?

- To provide practice staff with the opportunity of discussing topics of mutual interest
- To provide patients with the means to make positive suggestions about the practice and their own healthcare
- To encourage health education activity in the practice
- To provide support and information to other patients on a range of conditions e.g. Diabetes, Asthma and Heart Disease
- To act as a representative group that can be called upon to influence decisions on the provision of health and social services
- Establish contact with local community groups to better understand perceived issues with local services e.g. Parish Councils



**National Association for
Patient Participation**

Promoting and supporting patient participation in primary care

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